How to use your UA Vouchers

Click below to see the voucher information:

1. [How to use Student +3 Voucher](#)
2. [How to use Class Trip Voucher](#)
3. [How to use Community Trip Voucher](#)
4. [How to use Teacher or Parent Coordinator Planning Trip Voucher](#)

**SPECIAL INSTRUCTIONS FOR STUDENT +3 VOUCHERS:**

1. You should have received two UA vouchers from your UA teacher. If you have not, please ask your UA teacher for your family’s Student +3 vouchers. If you are not sure if your teacher is a UA teacher, you can check here: [https://www.urbanadvantagenyc.org/about-ua/does-my-school-participate-in-urban-advantage/](https://www.urbanadvantagenyc.org/about-ua/does-my-school-participate-in-urban-advantage/)

2. All UA institutions, except for QBG and NYBG, require advanced timed-entry reservations. Please see instructions below, under each institution, for reserving your timed entry.
3. Most UA institutions require that you show your UA voucher at the time of entry. All UA institutions accept both paper and digital UA vouchers. See instructions.
4. Only up to 4 tickets can be reserved with one UA ‘Student +3’ voucher.
5. Voucher does not include parking at UA institutions, except at the Staten Island Zoo.
6. Request additional vouchers from your teacher.

**American Museum of Natural History**
Valid for general admission and one special exhibit. To use the voucher, call AMNH Central Reservations at (212) 769-5200 to reserve a timed entry. You will need to provide your **Voucher ID Number** during this call. To cancel, call (212) 769-5200 by 5 pm the day prior to your visit or UA voucher will be rendered void for future use.

**Bronx Zoo**
Valid for general admission and entry to one of the following paid exhibits: Jungle World (all year), Wild Asia Monorail (Mar-Oct), Butterfly Garden (Apr-Oct), or Congo Gorilla Forest (Apr-Dec). Parking not included. To use this voucher, visit [wcs.education/ua-store](http://wcs.education/ua-store) in order to reserve your date and time of entry. You will need to provide your **Voucher ID Number** and school name when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission booth at your reserved date and time.
Brooklyn Botanic Garden
Valid for general admission. Children under 14 must be supervised by adults 18 or over. Advanced timed-entry tickets required to enter the Garden. To use the voucher, visit: https://www.bbg.org/visit to reserve your date and time of entry. Click "Get Tickets" then click "Not a Member, Buy Tickets" (no fee will be charged). Select time and date and choose "Affiliated Organization Tickets" on the Reserve Tickets Menu. Go to “Checkout”. You will receive a confirmation email with QR code that you must show on arrival. You must bring your UA "Student + 3" voucher (either paper or digital copy) to show to admissions staff.

New York Aquarium
Valid for general admission. Parking not included. To use this voucher, visit wcs.education/ua-store in order to reserve your date and time of entry. You will need to provide your Voucher ID Number and school name when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission booth at your reserved date and time.

New York Botanical Garden
Valid for daytime access to NYBG's outdoor gardens and collections (does not provide admission to the Enid A. Haupt Conservatory, the Holiday Train Show, and other special exhibitions). To use the voucher, visit NYBG and present your UA "Student + 3" voucher (either paper or digital copy) to a visitor services representative at a ticket booth. You will receive the next available Garden Pass with timed entry.

New York Hall of Science
The New York Hall of Science is not accepting UA “Student + 3” vouchers at this time. However, UA Class Trip vouchers may be used by UA teachers during school days.

Queens Botanical Garden
Vouchers can be redeemed for specific fee-based (virtual or on-site) public programs found on Queens Botanical Garden’s website. They can also be redeemed for admission from April - June 2021. Should you book a fee-based public program you will be asked for your voucher number at the time of booking. Queens Botanical Garden currently accepts both paper and digital vouchers. For more information, contact groups@queensbotanical.org

Staten Island Zoo
Valid for admission to all exhibits. To use the voucher, visit www.statenislandzoo.org. Use discount code “UAS+3” (case sensitive) at checkout to apply your voucher. You must present your UA "Student + 3" voucher (either paper or digital copy) at the admissions gate upon arrival. To cancel, call (718) 442-3100 by 4pm the day before your scheduled visit. Free parking available. UA "Student + 3" voucher may also be used for live, interactive 15-minute “Virtual Animal Drop-In” with Zoo educator and animal of your choice. Reservations required at least 5 days in advance at http://www.statenislandzoo.org/virtual-zoo/
Use discount code “UAS+3” (case sensitive) at checkout to apply your voucher. You will be contacted to collect your Voucher ID Number.

For more information and updates on how to use your voucher to visit any of the institutions listed above, visit: uanyc.science/vouchers
SPECIAL INSTRUCTIONS FOR CLASS TRIP VOUCHERS:

1. Class Trip vouchers are accessed from your teacher account on https://myUA.amnh.org. See video tutorial.
2. This year, UA school groups will have access to instructor-led ONLINE experiences at UA institutions.
3. Not all UA institutions offer online experiences that require a UA class trip voucher. To get up-to-date information on which institutions offer fee-based online experiences for school groups and descriptions of programs, be sure to check back regularly and review this document for updates.
4. Voucher ID numbers must be presented to reserve online classes at UA institutions. Please be sure you have your Class Trip voucher ID number with you at the time you make your reservation.

American Museum of Natural History
We are currently in the process of developing class trip offerings. At the moment, AMNH offers free online resources through the www.amnh.org/explore webpage.

What can I do with my voucher?
Programs are under construction, please check back later.

Bronx Zoo
Valid for one 45-minute virtual program for up to 35 students and 5 adults. The program will be hosted on the online platform of your choice. In order to reserve a program, visit wcs.education/ua-store and scroll down to the “UA Virtual Field Trips” section. You will need to submit your school information and voucher number upon reserving the program.

What can I do with my voucher?
Teachers can schedule a virtual field trip with WCS educators, featuring live animals and exhibit visits, by going to wcs.education/ua-store.

Virtual Field Trip: Conservation Innovation!
Finding solutions to conflicts between humans and wildlife is more important than ever. In this program, students will use their creativity to begin designing innovative solutions to wildlife issues. They will learn about real WCS conservation stories from a WCS educator, meet an animal, and be led on a virtual exhibit visit at one of our parks.
Where: Online platform of your choice
When: School days
Who: Up to 35 students and 5 adults

Brooklyn Botanic Garden
Teachers can schedule a virtual field trip with BBG educators, featuring a video tour and a lesson/demo with live plants from our education greenhouses. BBG staff will meet the class on the online platform of your choice. Teachers also receive a kit with live plants and a class set of potting-up materials. In addition, UA middle school teachers receive additional curricular resources for extending the study. https://www.bbg.org/learn/teachers_and_schools

What can I do with my voucher?
Tropical and Desert Plant Explorations
In this program, your students will observe characteristics of tropical and desert environments through a virtual tour of the Steinhardt Conservatory's Tropical and Desert Pavilions. Students will then examine several features of tropical and desert plants that contribute to their ability to survive and grow in those two environments. Students will make connections between external structure and function and be able to explain how adaptations enable certain plants to live in certain environments.

Where: Online platform of your choice
When: Mondays - Thursdays (beginning January 2021)
Who: Grades K-8

New York Aquarium
Valid for one 45-minute virtual program for up to 35 students and 5 adults. The program will be hosted on the online platform of your choice. In order to reserve a program, visit wcs.education/ua-store and scroll down to the “UA Virtual Field Trips” section. You will need to submit your school information and voucher number upon reserving the program.

What can I do with my voucher?
Teachers can schedule a virtual field trip with WCS educators, featuring live animals and exhibit visits, by going to wcs.education/ua-store.

Virtual Field Trip: Marine Mammal Behavior
In this program, your students will gain hands-on experience in data collection as a WCS educator guides them through a virtual visit to the NY Aquarium exhibits to study animal behavior. They will also review the characteristics of marine mammals, explore a related biofact, and meet a live animal! Don’t miss this comprehensive introduction to animal behavior studies.

Where: Online platform of your choice
When: School days
Who: Up to 35 students and 5 adults

New York Botanical Garden
Valid for one 45-minute virtual workshop for up to 32 students. Call the Registration Department at 718-817-8181 and book a program with a UA class visit voucher number. For more information about available programs, visit https://www.nybg.org/learn/virtual-workshops-for-kids/

What can I do with my voucher?
Teachers can schedule a live, virtual workshop led by a NYBG educator. Virtual workshop offerings are listed here: https://www.nybg.org/learn/virtual-workshops-for-kids/ Call Registration at 718-817-8181 to book your virtual program - please be prepared with your voucher code!

Citizen Science Tree Phenology | Fall (One of many virtual workshop options!)
How do trees respond to seasonal and climatic changes? In this workshop, students engage in “citizen science”, and learn how to record seasonal change data (phenology) like a field scientist. This workshop will discuss how scientists use this information to understand changes in our ecosystem.
Where: Online platform of your choice  
When: School days  
Who: Up to 32 students

**New York Hall of Science**

Valid for one Virtual Science Workshop (1 hour session) Registration required. To book a workshop complete this form: [https://bit.ly/virtualnysci](https://bit.ly/virtualnysci) and have your voucher number on hand.

**What can I do with my voucher?**

**Science of Sports (Grades 3-6)**

Explore the science of sports through a series of interactive activities. Discover the relationship between kinetic and potential energy and why balls bounce as high as they do. Participate in physical activity to test your reaction time and learn how to improve your performance in sports activities.

**Color My World (Grades 3-7)**

Delve into the mysteries of color and light to learn about the visible spectrum, color-absorption and reflection. Observe objects under unique monochromatic color filters and discover how colors can be blocked to create secret messages. Investigate a device that utilizes a diffraction grating lens to observe the spectrum of light.

**Eyes Have it (Grades 3-7)**

Experiment with various optical illusions and learn how the brain can deceive the eye. Conduct investigations on depth perception and create your own optical illusion toy.

**Strong Structures (Grades 3-8)**

Using an assortment of simple materials, participate in a series of challenges to build and design strong stable structures. Test weight, durability and ability to withstand extreme environmental conditions and analyze ways to improve on your design.

**Cool Craniums (Grades 6-10)**

Explore how animals adapt to their environments. Study, sort and classify the form and function of a variety of mammal skulls. Investigate how to apply these techniques to identify a mysterious skull.

Where: Zoom unless otherwise noted  
When: School days  
Who: Up to 32 students and 5 adults

To cancel, email gwilliams@nysci.org two days prior to the day of the online class or your UA voucher will be charged and rendered void for future use.

**Queens Botanical Garden**

Vouchers are valid for: any two of our regular virtual school programs; a special two-session UA Plant Adaptations class; or a special, live UA tour. Teachers can book programs and follow the reservation process located at [https://queensbotanical.org/learn/groupprograms/](https://queensbotanical.org/learn/groupprograms/)
What can I do with my voucher?
Programs are under construction, please check back later.

Staten Island Zoo
1. Visit [http://www.statenislandzoo.org/education/virtual-school-programs](http://www.statenislandzoo.org/education/virtual-school-programs) and click “Book A Virtual Education Class” or “Book A Virtual Animal Presentation”
2. Choose a date and time. Please note that programs must be booked 4 weeks in advance. Programs are available M-F 9AM-4PM EST (last program booked at 3PM EST).
3. At checkout, use the discount code: **UAVoucher** (case sensitive). Please note that voucher redemptions are good for up to 35 students and 5 adults.

* Voucher numbers must be emailed to education@statenislandzoo.org after booking*

What can I do with my voucher?
Teachers can schedule a virtual field trip with a Zoo educator to take place on Zoom, or a platform of their choice. Options include a 45-minute lesson and animal presentation, or a 30-minute animal presentation with 3 animals. Program topics and reservations for virtual education programs and animal presentations can be made online at [http://www.statenislandzoo.org/education/virtual-school-programs](http://www.statenislandzoo.org/education/virtual-school-programs). Teachers can also inquire about utilizing this virtual space, and the Zoo’s animal ambassadors, to meet specific curriculum goals or objectives by emailing the Zoo’s education department directly at education@statenislandzoo.org

**SPECIAL INSTRUCTIONS FOR COMMUNITY TRIP VOUCHERS:**

1. School Community Trip vouchers are accessed from your Parent Coordinator's account on [https://myUA.amnh.org](https://myUA.amnh.org). See video tutorial.
2. This year, UA school groups will have access to instructor-led ONLINE experiences at UA institutions.
3. Not all UA institutions offer online experiences that require a UA Community trip voucher. For up-to-date information on which institutions offer fee-based online experiences for school groups, go to [www.uanyc.science/vouchers](http://www.uanyc.science/vouchers).
4. Voucher ID numbers must be presented to reserve online classes at UA institutions. Please be sure you have your Community Trip voucher ID number with you at the time you make your reservation.

American Museum of Natural History
We are currently in the process of developing community offerings. At the moment, AMNH offers free online resources through the [www.amnh.org/explore](http://www.amnh.org/explore) webpage.

Bronx Zoo
Valid for one 1-hour virtual program for up to 35 students and 5 adults. The program will be hosted on the online platform of your choice. In order to reserve a program, visit [wcs.education/ua-store](http://wcs.education/ua-store) and scroll
down to the “UA School Community Trips” section. You will need to submit your school information and voucher number upon reserving the program.

**What can I do with my voucher?**

Parent coordinators can schedule a virtual tour of the Congo Gorilla Forest exhibit by going to wcs.education/ua-store. The program is only available from 10am-11am on non-school days.

**Congo Gorilla Forest Virtual Family Tour**

Take a virtual tour of the Congo Gorilla Forest Exhibit at the Bronx Zoo, where students and families can learn all about why so many animals live in the rainforest. We’ll get up close and personal with the animals on exhibit, and then travel back to the classroom to meet a live animal ambassador.

Where: Online platform of your choice  
When: Non-school days  
Who: Up to 40 people total, including UA students

**Brooklyn Botanic Garden**

Teachers can schedule a virtual field trip with BBG educators, featuring a video tour and a lesson/demo with live plants from our education greenhouses. BBG staff will meet the class on the online platform of your choice. Teachers also receive a kit with live plants and a class set of potting-up materials. In addition, UA middle school teachers receive additional curricular resources for extending the study.  
https://www.bbg.org/learn/teachers_and_schools

**What can I do with my voucher?**

This option is currently unavailable at BBG.

**New York Aquarium**

Valid for one 1-hour virtual program for up to 35 students and 5 adults. The program will be hosted on the online platform of your choice. In order to reserve a program, visit wcs.education/ua-store and scroll down to the “UA School Community Trips” section. You will need to submit your school information and voucher number upon reserving the program.

**What can I do with my voucher?**

**Ocean Wonders Virtual Family Tour**

Join us for a virtual tour of the New York Aquarium’s Ocean Wonders: Sharks! Exhibit, including behind the scenes access and a visit to our private shark touch pool. We’ll meet sharks that live in local NY waters as well as around the world, and learn more about their habitats and behaviors.

Where: Online platform of your choice  
When: Non-school days  
Who: Up to 40 people total, including UA students

**New York Botanical Garden**

Unfortunately, NYBG is not offering a school community voucher experience this year.
New York Hall of Science
Unfortunately, NYSCI is not offering a school community voucher experience this year.

Queens Botanical Garden
No reservations are needed for in-person self-guided visits; for other types of visits, PCs can book programs and follow the reservation process located at [https://queensbotanical.org/learn/groupprograms/](https://queensbotanical.org/learn/groupprograms/). These programs include any two of our regular virtual trip offerings, a special two-session Plant Adaptations workshop, or a special, live UA tour.

Staten Island Zoo
Valid for remote access to one (1) of the Staten Island Zoo’s Conservation Near & Far virtual talks and Q&A sessions. Conservation Near & Far talks are live, virtual Zoom sessions with conservation and wildlife researchers on the field all over the world. Scientists discuss their research and field live questions during the session. Sessions are listed on the Zoo’s events page [http://www.statenislandzoo.org/calendar/](http://www.statenislandzoo.org/calendar/) and are typically available once a month. At checkout, use the discount code: UACommunity (case sensitive). Please note that voucher redemptions are good for up to 40 individuals. Email addresses of individuals participating will be collected for registration purposes after reservation is made. Voucher number is collected during checkout.

**What can I do with my voucher?**

Parent Coordinators can reserve tickets at the Zoo’s Conservation Near & Far virtual talks and Q&A sessions. Conservation Near & Far talks are live, virtual Zoom sessions with actual conservation and wildlife researchers on the field all over the world. Scientists discuss their research and field live questions during the session. Sessions are listed on the Zoo’s events page at [http://www.statenislandzoo.org/calendar/](http://www.statenislandzoo.org/calendar/) and are typically available once a month. When booking a School Community Trip Voucher:

1. Visit the Zoo’s events page at [http://www.statenislandzoo.org/calendar/](http://www.statenislandzoo.org/calendar/) for current Conservation Near & Far session availability. Click on the date button under each event to reserve tickets.
2. At checkout, use the discount code: UACommunity (case sensitive). Please note that voucher redemptions are good for up to 40 individuals. Email addresses of individuals participating will be collected for registration purposes.

* Voucher numbers must be emailed to education@statenislandzoo.org after booking*

**SPECIAL INSTRUCTIONS FOR TEACHER & PARENT COORDINATOR PLANNING VOUCHERS:**
1. All UA institutions, except for QBG and NYBG, require advanced timed-entry reservations. Please see instructions for reserving your timed entry.
2. Most UA institutions require that you show your UA voucher at the time of entry. All UA institutions accept both paper and digital UA vouchers.
3. Only up to 4 tickets can be reserved with one UA ‘Student +3’ voucher.
4. Voucher does not include parking at UA institutions, except at the Staten Island Zoo.
5. To obtain your vouchers, see video tutorial.

**American Museum of Natural History**
Valid for general admission and one special exhibit. To use the voucher, call AMNH Central Reservations at (212) 769-5200 to reserve a timed entry. You will need to provide your Voucher ID Number during this call. To cancel, call (212) 769-5200 by 5 pm the day prior to your visit or UA voucher will be rendered void for future use.

**Bronx Zoo**
Valid for general admission and entry to one of the following paid exhibits: Jungle World (all year), Wild Asia Monorail (Mar-Oct), Butterfly Garden (Apr-Oct), or Congo Gorilla Forest (Apr-Dec). Parking not included. To use this voucher, visit wcs.education/ua-store in order to reserve your date and time of entry. You will need to provide your Voucher ID Number and school name when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission booth at your reserved date and time.

**Brooklyn Botanic Garden**
Valid for general admission. Children under 14 must be supervised by adults 18 or over. Advanced timed-entry tickets required to enter the Garden. To use the voucher, visit https://www.bbg.org/visit to reserve your date and time of entry. Click "Get Tickets" then click "Not a Member, Buy Tickets" (no fee will be charged). Select time and date and choose "Affiliated Organization Tickets" on the Reserve Tickets Menu. Go to “Checkout”. You will receive a confirmation email with QR code that you must show on arrival. You must bring your UA "Teacher/PC" voucher (either paper or digital copy) to show to admissions staff.

**New York Aquarium**
Valid for general admission. Parking not included. To use this voucher, visit wcs.education/ua-store in order to reserve your date and time of entry. You will need to provide your Voucher ID Number and school name when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission booth at your reserved date and time.

**New York Botanical Garden**
Valid for daytime access to NYBG’s outdoor gardens and collections (does not provide admission to the Enid A. Haupt Conservatory, the Holiday Train Show, and other special exhibitions). To use the voucher, visit NYBG and present your UA "Teacher/PC" voucher (either paper or digital copy) to a visitor services representative at a ticket booth. You will receive the next available Garden Pass with timed entry.

**New York Hall of Science**
The New York Hall of Science is not accepting UA “Teacher/PC” vouchers at this time. However, UA Class Trip vouchers may be used by UA teachers during school days.
Queens Botanical Garden
Valid for admission only. To use the voucher, visit QBG and present your UA "Student + 3" voucher (either paper or digital copy).

Staten Island Zoo
Valid for admission to all exhibits. To use the voucher, visit www.statenislandzoo.org. Use discount code "UAS+3" (case sensitive) at checkout to apply your voucher. You must present your UA "Teacher/PC" voucher (either paper or digital copy) at the admissions gate upon arrival. To cancel, call (718) 442-3100 by 4pm the day before your scheduled visit. Free parking available. UA "Student + 3" voucher may also be used for live, interactive 15-minute “Virtual Animal Drop-In” with Zoo educator and animal of your choice. Reservations required at least 5 days in advance at http://www.statenislandzoo.org/virtual-zoo/

Use discount code “UAS+3” (case sensitive) at checkout to apply your voucher. You will be contacted to collect your Voucher ID Number.

For more information and updates on how to use your voucher to visit any of the institutions listed above, visit: uanyc.science/vouchers