How to use your Urban Advantage Vouchers

September 2021 – June 2022

School Year Edition will be published September 15th

HOW CAN WE HELP YOU? (CLICK VOUCHER TYPE):

1. STUDENT +3 VOUCHER INSTRUCTIONS
2. CLASS TRIP VOUCHERS INSTRUCTIONS

INSTRUCTIONS FOR STUDENT +3 VOUCHERS:

1. All UA institutions, except for Queens Botanical Garden and New York Botanical Garden (Bronx), require advance timed-entry reservations. Please see instructions below, under each institution, for instructions on how to reserve your timed entry tickets.

2. Most UA institutions require that you show your tickets. Once you reserve your timed entry tickets you should receive an email with admission information.

3. Only up to 4 tickets can be reserved with one UA ‘Student +3’ voucher.

4. Voucher does not include parking at UA institutions, except at the Staten Island Zoo.

5. Request additional vouchers from your teacher.

American Museum of Natural History
Valid for general admission and one special exhibit. To use the voucher, call AMNH Central Reservations at (212) 769-5200 in advance (prior to your visit date) to reserve a timed entry. You will need to provide your Voucher ID Number during this call. To cancel, call (212) 769-5200 by 5 pm the day prior to your visit or UA voucher will be rendered void for future use.
Bronx Zoo
Valid for general admission and entry to one of the following paid exhibits: Jungle World (all year), Wild Asia Monorail (Mar-Oct), Butterfly Garden (Apr-Oct), or Congo Gorilla Forest (Apr-Dec). Parking not included. To use this voucher, visit wcs.education/ua-store in order to reserve your date and time of entry. You will need to provide your Voucher ID Number and school name when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission booth at your reserved date and time.

Brooklyn Botanic Garden
Valid for general admission. Children under 14 must be supervised by adults 18 or over. Advanced timed-entry tickets required to enter the Garden. To use the voucher, visit https://www.bbg.org/visit to reserve your date and time of entry. Click “Get Tickets” then click “Not a Member, Buy Tickets” (no fee will be charged). Select time and date and choose “Affiliated Organization Tickets” on the Reserve Tickets Menu. Go to “Checkout”. You will receive a confirmation email with QR code that you must show on arrival. You must bring your UA “Student + 3” voucher (either paper or digital copy) to show to admissions staff.

New York Aquarium
Valid for general admission. Parking not included. To use this voucher, visit wcs.education/ua-store in order to reserve your date and time of entry. You will need to provide your Voucher ID Number and school name when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission booth at your reserved date and time.

New York Botanical Garden
Valid for daytime access to NYBG’s outdoor gardens and collections (does not provide admission to the Enid A. Haupt Conservatory, the Holiday Train Show, and other special exhibitions). To use the voucher, visit NYBG and present your UA “Student + 3” voucher (either paper or digital copy) to a visitor services representative at a ticket booth. You will receive the next available Garden Pass with timed entry.

New York Hall of Science
Valid for general admission. Parking not included. To use this voucher, visit nysci.org/tickets in order to reserve your date and time of entry. You will need to provide your Voucher ID Number when reserving your tickets online. Once you have reserved online, you will receive your tickets in a separate email, which you will present on your mobile device at the admission area at your reserved date and time.

NYSCI Hours Thursday, Friday & Sunday | 10am - 5pm
(Last admission at 4 pm)

Saturday | 10am - 6pm
(Last admission at 5 pm)

Note: NYSCI will be closed during the US Open, 8/30-9/12.
Queens Botanical Garden
Vouchers are valid for general admission to the Queens Botanical Garden. You may present your "Student + 3" voucher on your mobile device or on paper at the main entrance or parking booth for free admission. Note that parking fees are not included with your voucher. The Garden is open:
April-October:
Tuesday through Sunday, 8am to 6pm
November-March:
Tuesday through Sunday, 8am to 4:30pm
*Closed Mondays year-round, except legal holidays. Closed on Thanksgiving, Christmas, and New Year’s Day.

Staten Island Zoo
Valid for admission to all exhibits. To use the voucher, visit http://www.statenislandzoo.org/tickets/. Click on the "Urban Advantage Admissions Tickets" button. You will be asked to provide your Voucher ID, Teacher Name, and School Name before checkout. You must present your UA "Student + 3" voucher (either paper or digital copy) at the admissions gate upon arrival. To cancel, call (718) 442-3100 by 4pm the day before your scheduled visit. Free parking available. UA "Student + 3" voucher may also be used for live, interactive 15-minute “Virtual Animal Drop-In” with Zoo educator and animal of your choice. Reservations required at least 5 days in advance at http://www.statenislandzoo.org/virtual-zoo/ Use discount code “UAS+3” (case sensitive) at checkout to apply your voucher. You will be contacted to collect your Voucher ID Number.

For more information and updates on how to use your voucher to visit any of the institutions listed above, visit: uanyc.science/vouchers.
INSTRUCTIONS FOR CLASS TRIP VOUCHERS:

1. Class trip vouchers expire on August 12th.
2. This year, UA school groups will be able to visit UA institutions and book online (virtual) class programs.
3. Not all UA institutions offer in-person group visits and online experiences that are free with a UA class trip voucher. To get up-to-date information on which institutions offer these fee-based experiences for school groups and descriptions of programs, be sure to check back regularly and review this document for updates.
4. Voucher ID numbers must be presented to book class trips to UA institutions or online programs. Please be sure you have your Class Trip voucher ID number with you at the time you make your reservation.

American Museum of Natural History
Valid Wednesday through Friday only. To reserve a timed entry, call AMNH Central Reservations at (212) 769-5200. You will need to provide your Voucher ID Number during this call. To cancel, call (212) 769-5200 by 5 pm the day prior to your visit or UA voucher will be rendered void for future use. Valid for general admission, Special Exhibits, and choice of one of the following: IMAX, Space Show. Registration required. Parking not included.

What can I do with my voucher?
Programs at the AMNH are in person and on site, only. Valid for general admission, Special Exhibits, and choice of one of the following: IMAX, Space Show.

Bronx Zoo
To book a class trip using your class trip voucher at the Bronx Zoo, please visit our wcs.education/ua-store. You will need to register in advance in order to select a timed entry for your class trip visit. Summer Rising classes can plan for 10:00am, 11:00am, or 12:00pm arrival times; Monday through Friday. Vouchers will not be accepted at the gate.

What can I do with my voucher?
Summer rising classes can visit the Bronx Zoo for self-guided visits. This includes access to one of the following paid attractions (Congo, Jungleworld, Butterfly, or Monorail). Parking not included.
Brooklyn Botanic Garden
Teachers and school groups can visit BBG on Self-Guided Field Trips free of charge (no voucher necessary). Registration is required in advance: https://fs20.formsite.com/bbg-forms/vk4r51dfqs/index.html

Questions about logistics or planning your field trip? Contact Barbara Kurland, barbarakurland@bbg.org

New York Aquarium
To book a class trip using your class trip voucher at the New York Aquarium, please visit our wcs.education/ua-store. You will need to register in advance in order to select a timed entry for your class trip visit. Summer Rising classes can plan for 10:00am, 11:00am, or 12:00pm arrival times; Monday through Friday. Vouchers will not be accepted at the gate.

What can I do with my voucher?
Summer rising classes can visit the New York Aquarium for self-guided visits. This includes access to the aquarium & the 4-D Theater. Parking not included.

New York Botanical Garden
Valid for one 75-minute in-person workshop for up to 32 students. Call the Registration Department at 718-817-8181 and book a program with a UA class visit voucher number. For more information about available programs, visit https://www.nybg.org/learn/virtual-workshops-for-kids/

What can I do with my voucher?
Teachers can schedule an in-person workshop led by a NYBG educator at the Edible Academy. More information is listed here: https://www.nybg.org/learn/virtual-workshops-for-kids/. Call Registration at 718-817-8181 to book your program - please be prepared with your voucher code!

How Does Your Garden Grow?
Explore soil, plant, and water the garden to discover ways plants grow and change seasonally. Search for plant parts we eat and taste freshly harvested vegetables. Pot up edible plants to grow at home.

Where: At NYBG’s Edible Academy
When: Wednesdays and Fridays
Time: 11:30am-12:45pm
Who: Up to 32 students
New York Hall of Science

Vouchers are valid for general group admission (ancillary activities including Mini Golf, 3D Theater, and Happiness Habits Labs are not included). One voucher admits up to 40 people (students, teachers, adult chaperones)

Scheduling your class visit
1. To make a reservation for your class visit, please contact our Group Reservations Department at 718.699.0301 Wednesday-Sunday, 9:30am-5pm. You MUST have your vouchers on hand when you are booking your class visit. You cannot book your class visit without your voucher ID numbers.
2. Reserve a 20-minute lunchroom session, subject to availability. Lunchroom reservations are $1 per person.

Planning For Your Visit
3. For all of the information, support, inspiration, and teacher guides you will need to take full advantage of everything New York's world-renowned hands-on science and technology center has to offer you and your students please use our website, https://nysci.org/.

NYSCI Hours
Thursday, Friday & Sunday | 10am - 5pm
Saturday | 10am - 6pm

Queens Botanical Garden
Vouchers are valid for virtual programs, in-person instructor led tours, or self-guided tours with additional resources provided. Teachers can book programs and follow the reservation process located at https://queensbotanical.org/learn/groupprograms/ or email groups@queensbotanical.org with any questions.

What can I do with my voucher?
Virtual Programs (2 per voucher - each virtual program can accommodate up to 25 students and will include additional time and content for UA classes)
Kitchen Gardening - In this live workshop we’ll explore the plants that are hiding in our kitchens, look for ways to grow some of them, and set up a growing chamber.

Bugging Out - In this workshop we explore the characteristics and functions of insect bodies through model making.

Fantastic Flowers - In this workshop we explore the relationships between pollinators and plants using our observation skills.
In-Person Programs
Instructor-led tours (2 per voucher - please contact us to find out capacity per tour) Visit the Garden with your group or classroom to explore the wonders of nature up close! While here, you may visit the honeybee hives at the Bee Garden, go birdwatching in the Arboretum, or spend time enjoying the many scents of the Herb Garden – and so much more.

*In order to ensure you have a safe and fun visit, onsite guided programs are limited in group capacity. Self-guided exploration - Explore the grounds on your own with additional resources provided by Queens Botanical Garden Staff!

Participants of all on-site programs are also required to wear masks at all times and practice social distancing.

Staten Island Zoo
Please e-mail education@statenislandzoo.org to make a reservation. Please provide your Voucher ID, along with date and time you would like to visit within your e-mail.

What can I do with my voucher?
Voucher is good for admission to all exhibits.